

INTEGRATED MANAGEMENT SYSTEM POLICY according to ČSN EN ISO 9001, ČSN EN ISO 14001, ČSN EN ISO/IEC 27001 and according to the GMP+ FSA standard; TAPA TSR; SQAS and other certifications

The company's management, depending on the need to constantly improve the quality of services, ensure the reduction of environmental impacts according to their nature and scope and ensure information security, announces this QMS, EMS and ISMS Policy, which provides a basic framework for determining all significant steps in fulfilling the principles of not only quality, but also the principles of environmental protection, information security and ensuring the principles of occupational health and safety and occupational health protection.

The quality of services provided by Lorenc Logistic, s.r.o. and meeting customer requirements is a basic prerequisite for its business success. When implementing processes, the company is aware of the importance of protecting the environment and the health of workers while ensuring an appropriate level of information security.

In its activities, the company focuses on meeting the requirements of its customers, laws and regulations, as well as the requirements of interested parties. The company management is committed to complying with the relevant legal requirements and other requirements imposed on the company by interested parties or to which we have subscribed when setting, reviewing and fulfilling objectives and target values.

The company management is committed to complying with the requirements of the GMP+ FSA standard - storage, feed transshipment and feed trade and with the activities related to it - planning, purchasing, cleaning and administration. The company management is aware of the strategic decision to build, maintain and continuously improve the HACCP System - a system of hazard analysis and critical control points.

Another commitment of the company is compliance with the requirements of the TAPA TSR standard, where the company tries to eliminate the risk of theft by means of vehicle security equipment, tracking and monitoring systems. Any losses from these high-risk transports are immediately investigated and reported to the owner of the goods, within 24 hours.

Last but not least, the company management is committed to complying with the requirements of the SQAS standard (chemical industry), where great emphasis is placed on quality and ensuring safety in the implementation of transport with respect to the environment.

Our principles:

- We meet the requirements of customers and other interested parties based on their needs, wishes, and thus satisfy their expectations in connection with the general development in the monitored areas.
- The detection and elimination of possible and actual shortcomings, undesirable events and incidents is everyone's business. Preventing defects instead of eliminating defects that have already occurred is the organization's priority.

- Continuous improvement of implemented processes follows the outputs from continuous monitoring of their performance. All process owners are aware of their responsibility for continuous improvement of their processes.
- The owner's efforts also include employee satisfaction, which he ensures by motivating, leading and training them. Everyone knows the requirements for the quality of their work, is fully responsible for it and knows their customer. Everyone is also responsible for fulfilling the principles of safely and environmentally friendly work.
- We take steps to prevent accidents and damage to health and the environment, by properly ensuring occupational safety and health protection and ensuring environmental protection, not only to the extent specified by applicable legislation.
- We are committed to involving all employees in preventing pollution, reducing waste production and increasing its further use. By using energy, materials and using renewable resources efficiently, we minimize negative impacts on the environment.
- We cooperate with external product and service providers to mutually satisfy the customer and other interested parties. We guide all contractual partners to adhere to and develop the principles of a friendly approach to the environment. We give priority to contractual partners who adhere to these principles.
- We continuously improve the organization's performance, environmental profile and OHS performances.
- We all care about the quality of management. By applying a system and process approach, we identify, manage and develop the organization's processes to achieve higher performance and economic prosperity.
- Ensuring sufficient security of our and especially our clients' information is a priority for us, both in terms of confidentiality, availability and integrity.

The Integrated Management System Policy is valid and binding for all employees within the work process with the aim of continuously improving the effectiveness of the Integrated Management System adopted by the company.



.....
Approved by: Václav Lorenc, CEO

Prepared by: Jana Kolářová, QEM

Updated: 21.01.2025