

INTEGRATED MANAGEMENT SYSTEM POLICY

according to ČSN EN ISO 9001, ČSN EN ISO 14001 and according to the standard GMP+ B3, GMP+ B4; TAPA TSR; SQAS and other certifications

The company's management, based on the need to constantly improve the quality of services, ensuring the reduction of environmental impacts according to their nature and scope, announces this QMS and EMS Policy, which provides the basic framework when establishing all significant steps while fulfilling the principles of not only quality, but also principles of environmental protection and ensuring protection policies Health and Safety and fire protection.

Quality of services provided by Lorenc Logistic, s.r.o. and meeting the customer requirements is a basic requirement for the business success. The company is aware of the importance of protecting the environment and the health of workers when implementing processes.

In its activities, the company focuses on meeting the requirements of its customers, laws and regulations, and the requirements of interested parties. The management of the company undertakes to comply with the relevant requirements of legal regulations and other requirements imposed on the company by interested parties or to which we have subscribed when setting, reviewing and fulfilling goals and target values.

The company's management undertakes to comply with the requirements of the GMP+ B3 standard - storage, transshipment of feed and feed trade and the requirements of the GMP+ B4 standard for feed transport, as well as related activities - planning, purchasing, cleaning and administration. The company's management is aware of the strategic decision to build, maintain and continuously improve the HACCP System - a system of risk analysis and critical control points.

Another commitment of the company is compliance with the requirements of the TAPA TSR standard, where the company tries to eliminate the risk of theft with vehicle security equipment, a tracking and monitoring system. Any losses from these high-risk shipments are immediately investigated and reported to the goods owner within 24 hours. Last but not least, the company's management undertakes to comply with the requirements of the SQAS standard (chemical industry), where a great emphasis is generally placed on quality and ensuring safety when carrying out transports with respect to the environment.

Our policies:

- We fulfil the requirements of customers and other interested parties based on their needs and wishes, thereby satisfying their expectations in line with the general development in the monitored areas.
- The detection and elimination of potential and actual deficiencies, undesirable events and incidents is everyone's business. The prevention of defects instead of the elimination of defects that have already occurred is the priority of the organization.
- Constant improvement of the implemented processes follows on from the outputs from continuous monitoring of their performance. All process owners are aware of their responsibility to continuously improve their processes.
- The owner also strives for employee satisfaction, which he ensures by motivating, guiding and educating them. Everyone knows the requirements for the quality of their work, is fully responsible for it and knows their customer. Everyone is also responsible for fulfilling the principles of safe and ecological work.
- We implement steps that lead to the prevention of accidents and damage to health and the environment, by properly ensuring safety and health protection at work and ensuring environmental protection, not only to the extent stipulated by applicable legislation

- We undertake to involve all employees in the prevention of pollution, in reducing the production of waste and increasing its further use. By efficient use of energy, materials and possible use of renewable resources, we minimize negative impacts on the environment.
- We work with external product and service providers to mutually satisfy the customer and other interested parties. We guide all contractual partners to observe and develop the principles of a friendly approach to the environment. We prefer contractual partners who adhere to these principles.
- We continuously improve the organization's performance, environmental profile and health and safety performance.
- We all care about the quality of management. By applying a system and process approach, we identify, manage and develop the organization's processes to achieve higher performance and economic prosperity.

The integrated management system policy is valid and binding for all employees within the work process with the aim of continuous improvement of the effectiveness of the integrated management system adopted by the company.



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